



Account Executive/Return to Work Coordinator – Sydney

Due to successful growth, we are looking for an Account Executive/Return to Work (RTW) Coordinator to join our highly regarded Workplace Solutions Team. We are looking for a strong team player to help support our clients with Workers Compensation Claims, injury management and RTW services.

This would suit someone who has previously worked in a Workers Compensation/Injury management/Claims management role/s and are looking to progress their career and be a direct extension of our clients. We are looking for someone with a positive outlook and who wants to be part of our collaborative, supportive and social team.

Responsibilities will include:

- Retention of existing portfolio by providing high quality service and advice in an efficient, professional, and compliant manner
- Actively seek opportunities to stimulate both new business and organic growth
- Identify and assess key injury trends, risk exposures and opportunities for improved performance
- Attend claims reviews and proactively collaborate with all key parties to ensure development and implementation of cost-effective RTW strategies
- Development of RTW plans and identification of suitable duties
- Case conferences with doctors, injured workers, and service providers
- Develop and maintain a high degree of technical knowledge in order to perform duties effectively.

About you

- 5+ years' experience in either a claims management or RTW role
- Ability to effectively lead the coordination of workers compensation claims management processes and early intervention strategies
- Ability to multitask and communicate with many stakeholders
- Empathy and strong relationship management skills
- Ability to work within a team and autonomously to achieve required outcomes within required time frames

Established in 1963, Gow-Gates is one of Australia's largest and leading privately owned Insurance Brokers and Financial Services providers. We work with businesses and individuals across a diverse range of sectors and our clients choose to partner with us because of our extensive experience, expertise, knowledge, innovation, and proactive approach.

If you would like to find out more about joining our fantastic team please apply today.