



## Casualty

### CLAIM FORM

#### Notification of a claim or circumstance that may give rise to a claim

##### INSURED DETAILS

Policy Number:

Name of Insured :

Address:

State:

Postcode:

Name of Contact:

Occupation:

Telephone Number:

Mobile Number :

Email Address:

##### INCIDENT DETAILS

Date of Loss:

Time:

Type of Loss:  Property Damage  
 Bodily Injury

Financial Loss  
 Advertising Injury

Please describe what happened:

Full name of the claimant:

Mobile Number :

Claimant Address:

State:

Postcode:

Name of Contact:

Occupation:

Telephone Number:

Mobile Number :

Email Address:

On what day did you become aware of the claim or circumstance?

What, if any, compensation is claimed?

Please provide any additional information that may assist our understanding of the matter:

## GST

Are you registered for GST?

Yes  NO

What is your ABN?

Have you claimed or intend to claim any input tax credit on the GST component of the premium applicable to the policy?

Yes  NO

Will you be claiming an amount less than 100%?

Yes  NO

Amount Claimed: %

Are you entitled to claim an input tax credit for repairs or replacement of the item that has been lost or damaged?

Yes  NO

Amount Claimed: %

## DECLARATION

I hereby declare, for and on behalf of the Insured, that the foregoing statements are true and correct:

Signature:

Name:

Position:

Date:

### Please attach the following (if available):

1. Letter of demand
2. Court proceedings (all documents filed)
3. File notes of any conversations concerning the claim
4. Any other information you consider relevant

**Email:** [claimsnoticeaustralia@bhspecialty.com](mailto:claimsnoticeaustralia@bhspecialty.com)

**Phone:** 1300 938 991 (24 hours)

**Mail:** Berkshire Hathaway Specialty Insurance  
GPO Box 650  
Sydney NSW 2001

## About Us

We are Berkshire Hathaway Specialty Insurance Company (ABN 84 600 643 034, AFS Licence No. 466713), authorised by the Australian Prudential Regulation Authority to carry on general insurance business in Australia, and hold a financial strength rating of A++ from AM Best and AA+ from Standard & Poor's.)

## Privacy

We are committed to safeguarding your privacy and the confidentiality of your personal information. We, and entities acting on our behalf, only collect personal information from or about you for the purpose of assessing your application for insurance and administering your insurance policy, including managing and administering any **Claim** made by you. Without your personal information, we may not be able to issue insurance cover, administer your insurance or process your **Claim**.

We will only use your personal information in accordance with the *Privacy Act 1988* (Cth) and for the purposes outlined above.

We may disclose your personal information to third party service providers for the purposes outlined above or where disclosure is permitted by law. These entities may be located in Australia or overseas, including in India, Singapore, Hong Kong, the United Kingdom, New Zealand and the United States of America. Where such disclosure is made, we make all reasonable efforts to ensure that the arrangements we have in place with overseas parties impose appropriate privacy and confidentiality obligations on those parties to ensure that imparted personal information is kept secure and that such information is only used for the purposes noted above.

If you wish to obtain details of the personal information we hold about you (including contacting us to correct or update the personal information we hold about you), or if you have a complaint about a breach of your privacy, please refer to our privacy policy available at <http://www.bhspecialty.com/privacy-policy.html>, or contact our Chief Risk Officer by email to [australasia.privacy.compliance@bhspecialty.com](mailto:australasia.privacy.compliance@bhspecialty.com).

We reserve the right to refuse access under the grounds permitted by the *Privacy Act 1988* (Cth) and if you are seeking information on another person's behalf, we will require written authorisation from that individual.

## Complaints

If you have a complaint or concern about our insurance products or services we provide, please contact your intermediary or your usual BHSI contact.

If you are not satisfied with our response, you may escalate your complaint by contacting [complaints.australia@bhspecialty.com](mailto:complaints.australia@bhspecialty.com). Our internal dispute resolution process is free of charge and we will aim to respond to your escalated complaint within fifteen (15) business days.